



VoIP Dialing Instructions

VoIP is short of Voice of IP (or Voice over Internet). That means your telephone calls are being routed over your Broadband Internet Connection, as opposed to traditional copper telephone lines.

The TalkSwitch Phone System can utilize both VoIP and Copper telephone lines, in perfect harmony. These instructions will show you how to dial using both VoIP and Copper (assuming you have both enabled)

Dialing using VoIP – Dialing using a VoIP line is somewhat different, because you have to dial all the phone numbers, even if it is a local call.

To call PrecisionBS using the VoIP line, you would:

Dial 9 (for an outside line)

Dial 1 814 (to indicate the area code)

Dial 471 0206 (to indicate the phone number)

Toll free would work the same: 9 + 1 + 800 + 123-4567

If you still use Copper telephone lines, they are most likely configured as a backup for redundancy. You do not want to use the copper lines unless you have to, as the VoIP lines have unlimited calling and long distance.

To call PrecisionBS using the copper line, you would:

Dial 81 (for an outside line)

Dial the remaining number like you normally would (eg. 471-0206 or 1 + area code if it was long distance).

